

Mrinalini Datta Mahavidyapith
Birati, Kolkata –51
Student Satisfaction Survey
Academic Year 2021-2022

The student satisfaction survey was carried out for the academic year 2021-22 using a well-structured questionnaire. 21 questions were analyzed using likert scale. A total of 328 students responded and analysis report is given below.

Background:

Gender: Male = 160 Female = 168

Degree programme: Bachelor's = 320, Master's = 08

Subject area = Arts = 226 , Commerce = 36, Science = 66

Sl no	Question asked	Options (%)				
		4 (85%-100%)	3 (70% - 84%)	2 (55%-79%)	1 (30%-54%)	0 (Below 30%)
1	How much of the syllabus was covered in the class?	95.00	4.00	1.00	0.00	0.00
2	How well did the teachers prepare for the classes?	Thoroughly	Satisfactorily	Poorly	indifferently	Won't teach at all
		91.00	9.00	1.00	1.00	0.00
3	How well were the teachers able to communicate?	Always effective	Sometimes effective	Just satisfactorily	Generally ineffective	Very poor communication
		95.00	3.00	1.80	0.15	0.05
4	The teacher's approach to teaching can best be described as	Excellent	Very good	Good	Fair	Poor
		92.00	5.00	2.00	0.90	0.10
5	Fairness of the internal evaluation process by the teachers.	Always fair	Usually fair	Sometimes unfair	Usually unfair	Unfair
		88.00	10.00	1.50	0.40	0.10
6	Was your performance in assignments discussed with you?	Every time	Usually	Occasionally /Sometimes	Rarely	Never
		83.00	7.00	7.50	1.50	1.00
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	Regularly	Often	Sometimes	Rarely	Never
		76.00	11.00	7.50	4.00	1.50
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	Significantly	Very well	Moderately	Marginally	Not at all
		90.00	9.00	1.00	0.00	0.00
9	The institution provides multiple opportunities to learn and grow.	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
		92.00	7.00	0.50	0.50	0.00
	Teachers inform you about your expected competencies, course	Every time	Usually	Occasionally/ Sometimes	Rarely	Never

10	outcomes and programme outcomes.	86.00	13.00	1.00	0.00	0.00
11	Your mentor does a necessary follow-up with an assigned task to you.	Every time	Usually	Occasionally /Sometimes	Rarely	I don't have a mentor
		91.50	8.50	0.00	0.00	0.0
12	The teachers illustrate the concepts through examples and applications	Every time	Usually	Occasionally /Sometimes	Rarely	Never
		87.00	12.00	3.50	0.00	0.00
13	The teachers identify your strengths and encourage you with providing right level of challenges.	Fully	Reasonably	Partially	Slightly	Unable to
		82.00	10.00	7.00	1.00	0.00
14	Teachers are able to identify your weaknesses and help you to overcome them	Every time	Usually	Occasionally /Sometimes	Rarely	Never
		83.00	11.00	5.00	1.00	0.00
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
		76.00	18.00	2.00	1.00	1.00
16	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	To a great extent	Moderate	Some what	Very little	Not at all
		85.00	10.00	4.00	0.50	0.50
17	Teachers encourage you to participate in extracurricular activities.	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
		94.00	5.50	0.50	0.00	0.0
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work	To a great extent	Moderate	Some what	Very little	Not at all
		77.00	15.00	4.00	4.00	0.00
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching	Above 90%	70 – 89%	50 – 69%	30 – 49%	Below 29%
		91.00	6.00	2.0	1.0	0.0
20	The overall quality of teaching-learning process in your institute is very good.	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
		93.00	5.00	1.00	0.00	0.00
21	Give three observation / suggestions to improve the overall teaching – learning experience in your institution.	None				