Mrinalini Datta Mahavidyapith Vidyapith Road, Birati Kolkata – 700 051

Student Satisfaction Survey Academic Year 2020-2021

The student satisfaction survey was carried out for the academic year 2020-21 using a well-structured Google form through online mode. 21 questions were analyzed using likert scale. A total of 536 students were responded and analysis report is given below.

Background:

Gender: Male = 230 Female = 306

Degree programme: Bachelor's = 526, Master's = 10

Subject area = Arts = 389, Commerce = 56, Science = 91

| SI | Question asked | Options (%) | | | | | |
|----|---|---------------------|---------------------|-------------------------|-----------------------|-------------------------|--|
| | | 4 (85%- 100%) | 3 (70% - 84%) | (55%-79%) | 1 (30%-54% | 0 (Below 30%) | |
| 1 | How much of the syllabus was covered in the class? | 94.00 | 5.00 | 1.00 | 0.00 | 0.00 | |
| 2 | How well did the teachers prepare for the classes? | Thoroughly | Satisfactorily | Poorly | indifferently | Won't teach at | |
| | | 88.00 | 10.00 | 1.50 | 0.50 | 0.00 | |
| 3 | How well were the teachers able to communicate? | Always effective | Sometimes effective | Just satisfactorily | Generally ineffective | Very poor communication | |
| | | 95.00 | 3.00 | 1.50 | 0.30 | 0.20 | |
| 4 | The teacher's approach to | Excellent | Very good | Good | Fair | Poor | |
| | teaching can best be described as | 90.00 | 7.00 | 2.00 | 0.80 | 0.20 | |
| 5 | Fairness of the internal evaluation process by the | Always fair | Usually fair | Sometimes unfair | Usually unfair | Unfair | |
| | teachers. | 86.00 | 12.00 | 1.60 | 0.30 | 0.10 | |
| 6 | Was your performance in assignments discussed with | Every time | Usually | Occasionally /Sometimes | Rarely | Never | |
| | you? | 79.00 | 9.00 | 7.50 | 2.50 | 2.00 | |
| 7 | The institute takes active | Regularly | Often | Sometimes | Rarely | Never | |
| | interest in promoting internship, student exchange, field visit opportunities for students. | 70.00 | 10.00 | 12.50 | 6.00 | 1.50 | |
| 8 | The teaching and | Significantly | Very well | Moderately | Marginally | Not at all | |
| | mentoring process in your institution facilitates you in | 88.00 | 8.00 | 3.00 | 0.50 | 0.50 | |

| T | cognitive, social and | | | | | |
|----|--|-------------------|------------|----------------------------|-------------|-------------------|
| 0 | emotional growth | | | | | |
| 9 | The institution provides multiple opportunities to | Strongly agree | Agree | Neutral | Disagree | Strongly |
| | learn and grow. | 90.00 | 6.00 | 2.00 | 1.00 | disagree |
| | Teachers inform you about | Every time | Usually | | 1.00 | 1.00 |
| 0 | your expected competencies, course | | | Occasionally/ Sometimes | Rarely | Never |
| | outcomes and programme outcomes. | 82.00 | 12.00 | 3.00 | 2.00 | 1.00 |
| 11 | Your mentor does a necessary follow-up with | Every time | Usually | Occasionally /Sometimes | Rarely | I don't have a |
| | an assigned task to you. | 90.00 | 8.50 | 0.50 | 1.00 | 0.0 |
| 12 | The teachers illustrate the | Every time | Usually | Occasionally | Rarely | Never |
| | concepts through examples | | Country | /Sometimes | Raiciy | 140001 |
| | and applications | 80.00 | 14.00 | 4.50 | 1.00 | 1.00 |
| 13 | The teachers identify your | Fully | Reasonably | Partially | Slightly | Unable to |
| | strengths and encourage | 79.00 | 11.00 | 8.00 | 1.00 | 1.00 |
| | you with providing right level of challenges. | 73.00 | 11.00 | 8.00 | 1.00 | 1.00 |
| 14 | Teachers are able to identify your weaknesses | Every time | Usually | Occasionally /Sometimes | Rarely | Never |
| | and help you to overcome them | 80.00 | 13.00 | 6.00 | 0.50 | 0.50 |
| 15 | The institution makes effort to engage students in | Strongly agree | Agree | Neutral | Disagree | Strongly disagree |
| | the monitoring, review and continuous quality improvement of the teaching learning process. | 72.00 | 17.00 | 5.00 | 3.00 | 3.00 |
| 16 | | To a great extent | Moderate | Some what | Very little | Not at all |
| | such as experiential learning, participative learning and problem solving methodologies for enhancing learning | 80.00 | 13.00 | 6.00 | 0.50 | 0.50 |
| 17 | experiences. Teachers encourage you to in | Strongly agree | Agree | Neutral | Disagree | Strongly disagree |
| 1 | narricipate | 91.00 | 7.50 | 0.50 | 1.00 | 0.0 |
| 18 | extracurricular activities. B Efforts are made by the | To a great extent | Moderate | Some what | Very little | Not at all |
| | institute/ teachers to inculcate soft skills, life skills and employability | 70.00 | 19.00 | 5.00 | 5.00 | 1.00 |
| 1 | for the world of work | Above 90% | 70 – 89% | 50 - 69% | 30 – 49% | Below 29% |
| 1 | What percentage of teachers use ICT tools such | | 5.00 | 3.0 | 2.0 | 1.0 |

| 20 | as LCD projector, Multimedia, etc. while teaching The overall quality of | | | | | | |
|----|---|----------------|-------|---------|----------|-------------------|--|
| | teaching-learning process | Strongly agree | Agree | Neutral | Disagree | Strongly disagree | |
| | in your institute is very good. | 92.00 | 4.00 | 2.50 | 1.00 | 0.50 | |
| 21 | Give three observation / suggestions to improve the overall teaching – learning experience in your institution. | None | | | | | |

Co-ordinator, IQAC
Mrinalini Datta Mahavidyapith
Bjrati, Kolkata-51

Principal

Mrinalini Datta Mahavidyapiti.

Birati, Kolkata-700051